SUBJECT: Unofficial Telephone Service at DoD Activities

(b) DoD Directive 4100.15, "Commercial or Industrial Activities," July 8, 1971
(c) DoD Instruction 4100.33, "Commercial or Industrial Activities -- Operation of," July 16, 1971
(d) DoD Instruction 4640.4, "Standard Rates for Unofficial Telephone Service at DoD Installations," October 24, 1973

1. REISSUANCE AND PURPOSE

This Directive reissues reference (a); and establishes uniform DoD policy concerning the sale of official DoD telephone service to unofficial purchasers within or in the immediate vicinity of DoD activities in the United States.

2. APPLICABILITY

The provisions of this Directive apply to the Military Departments and Defense Agencies (hereafter referred to as the "DoD Components"). As used herein, the term "Military Services" refers to the Army, the Navy, the Air Force, and the Marine Corps.
3. **POLICY**

It is the policy of the Department of Defense to rely on the private enterprise system to supply its needs. References (b) and (c) reiterate this policy and form the basis for standardization of policies pertaining to the furnishing of unofficial telephone service at DoD activities.

4. **RESPONSIBILITIES**

Unofficial telephone service, including that installed in public quarters and other military and civilian personnel housing, shall be furnished by the Department of Defense only after the Heads of the DoD Components have determined that:

4.1. Furnishing of such unofficial service will not interfere with present or contemplated official service;

4.2. Telephone service is not available to the purchaser from local private or public sources; or it is not feasible, for compelling reasons, for the prospective subscriber to obtain commercial service; and

4.3. The sale is in the interest of national defense or in the public interest, and is not prohibited by any contract under which the Department of Defense purchases telephone services.

5. **PROCEDURES**

5.1. **Unofficial**

5.1.1. It shall be a function of command to determine the type, allocation, and use of telephone service to be made available for unofficial use. When telephone service is required to be installed in public quarters or other housing of key officer or civilian personnel, it shall be subject to the rates established for such service.

5.1.2. When facilities are available or practicable, unofficial telephone service provided by the Department of Defense shall meet the needs of the purchasers. Access to commercial trunk lines, including local and toll calls, may be furnished, subject to prevailing local and toll charges.
5.1.3. The Department of Defense shall not guarantee the quantity or quality of service to be supplied, and shall not be held liable for any discontinuance or failure in the service. The Department of Defense shall have the right to terminate telephone service at any time.

5.1.4. Operating expenses for all unofficial telephone service furnished to purchasers may be paid from appropriated funds, and shall specifically include commercial telephone charges, personnel, necessary supplies not obtainable from a supply service, and telephone directories. Collection from purchasers for unofficial telephone services shall be handled in accordance with detailed accounting procedures, as determined by each DoD Component, with ultimate credit to the appropriation(s) concurrently available for the supply of such services.

5.1.5. Charges for unofficial telephone service provided by the DoD Components, whether the facilities are DoD-owned or leased under written contract or implied agreement with a commercial telephone company, shall be in accordance with rate schedules established by DoD Instruction 4640.4 (reference (d)).

5.2. Personal Commercial Telephone Service

5.2.1. Telephones served directly from a commercial telephone exchange shall be installed on DoD installations for personal or private use only with the prior approval of the designated Military Service commander. Contractual arrangements for such service shall be made by the person or private user involved; and the Department of Defense shall not be obligated for the payment of any charges in connection therewith.

5.2.2. When DoD-owned telephone facilities are used for the installation of a private telephone, as authorized in subparagraph 5.2.1., above, such use must be covered by the issuance of a revocable license by the cognizant DoD Component to the commercial telephone company, which shall provide for appropriate compensation to the Department of Defense by the commercial telephone company.
6. **EFFECTIVE DATE**

This Directive is effective immediately. Since this is an administrative reissuance, the implementing documents submitted in compliance with the Directive of March 4, 1967, are adequate. No further implementation is required.

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Deputy Secretary of Defense